

MODIFICATION AVAILABLE – SERVICE/RELIABILITY ENHANCEMENT
CHARGEABLE TO CUSTOMER WARRANTY.

E8364A-02

S E R V I C E N O T E

Supersedes:
NONE

E8364A Option 014 PNA Microwave Network Analyzers

Serial Numbers: ALL

A guard is available to protect the front-panel jumper cables during shipment.

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N:	Description:	Qty.
E8361-00009	Guard, jumper cables	2

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	PERFORMANCE ENHANCEMENT X SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	CUSTOMER INSTALLABLE ON-SITE X SERVICE CENTER	AVAILABLE UNTIL: Product's support life.
AUTHOR: MF PRODUCT LINE: WN		
ADDITIONAL INFORMATION: This Service Note applies to the following PNA models: E8361/3/4A Option 014, E8363/4B Option 014, and N5230A Options 425 & 525.		

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Situation:

A guard is available to protect the front-panel jumper cables from being damaged during shipment.

Solution/Action:

Two guards should be installed to cover the front-panel jumper cables before the PNA is returned to the customer. The guards are identical, so either one can be used to cover the left or right-side jumper cables. The guards simply require a push-on installation, so no tools are necessary. To install, push each guard over the jumper cables until its cushioning material touches the front panel of the PNA.